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Date 12th November 2019

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/10/26.

You requested the following information, please also see our response below:

Could you please provide details of the cost for the EOC Leadership team training day held yesterday 23rd October 2019. Could I also please have a copy of the learning objectives and outcome of the day.

Total cost including venue hire, event planning and refreshments (including lunch) was £2,209 for 22 delegates

The day consisted of a team building event (both Senior Leadership Teams were mixed to facilitate collaborative learning and to develop team skills and bonding), a professional development session centred around individual strengths and behavioural styles (pre-work and analysis was undertaken and shared on the day), and two separate plenary sessions which focussed on:

- 1) The key challenges facing both 999 (EOC and 111)
- 2) Clarity regarding the goals both services/teams should be aspiring to deliver
- 3) Review of the obstacles/barriers to achieving these goals
- 4) Exploring the synergies and shared strengths/weaknesses of both teams/services, building on the learns from the earlier development session
- 5) Agreed ways of working for a new, integrated Senior Leadership Team and provisional agreement of a draft Terms of References for joint Senior Leadership Team meetings going forward

Because of the sensitivities of both services and the individual concerns/issues identified, it would be inappropriate to share the full details and notes from the day.

It is also important to note that the funding for this team “away-day” was provided from an underspend of non-pay costs sitting within the budgets for Integrated Care.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust